



*The Leader in I-9 and  
E-Verify® Compliance Software<sup>sm</sup>*

# Web Services Error Responses Codes

---

All Web Services	
0	Successful
-1	Invalid Login Key
-1	Invalid Login Key or password
-99	Internal Error. Unable to connect to SQL Database. Please try again later
WS_SubmitNewHire	
<Emp Key>	Employee Inserted
<Emp Key>	Employee Inserted and I-9 Created
<Emp Key>	Employee Inserted and Remote Hire I-9 Created
-1	Unable to Import Employee
-1	An unknown error has occurred. Employee not inserted
-2	Employee already exists
-3	Unique Identifying field missing [ Social, or ID ]
-3	Required field missing: Last Name [ Last ]
-3	Required field missing: First Name [ First ]
-3	Required field missing: Date of Birth [ DOB ]
-3	Required field missing: Date Hired (Work Start Date) [ DateHired ]
-3	Required field missing: Create Login Flag [ CreateLogin ]
-3	Required field missing: Login Name or Login Password [ LoginName or LoginPW ]
-4	Field formatted improperly: Date of Birth [ DOB ]
-4	Field formatted improperly: Date Hired (Work Start Date) [ DateHired ]
-5	Invalid field submitted: Invalid Social Security Number! Please enter in the format ###-##-#### [ Social ]
-5	Invalid field submitted: Invalid characters entered in Social Security No! Please enter in the format ###+"-##-#### [ Social ]
-5	Invalid field submitted: <SSN> is an invalid Social Security No! [ Social ]
-5	Invalid field submitted: The value submitted is not valid for your company [ LOC/LOC_Name ]
-5	Invalid field submitted: The value submitted is not valid for your company [ OCC/OCC_Name ]
-5	Invalid field submitted: The value submitted is not valid for your company [ BUN ]
-5	Invalid field submitted: The value submitted is not valid for any employee [ LNG ]
-5	Invalid field submitted: The value submitted is not valid for any employee [ PHNType1 ]
-5	Invalid field submitted: The value submitted is not valid for any employee [ PHNType2 ]
-5	Invalid field submitted: The value submitted is not valid for any employee [ PHNType3 ]
-5	Invalid field submitted: The value submitted is not valid for company [ RemoteHR ]
-5	Invalid field submitted: Login Name/Password Combination is not Unique
-5	Invalid field submitted: Custom
-5	Invalid field submitted: Custom
-5	Invalid field submitted: Custom
-5	Invalid field submitted: Custom

<b>WS_SubmitReHire</b>	
0	Employee Re-Hired and I-9 Created
0	Employee Re-Hired and Remote Hire I-9 Created
-1	Invalid employee ID Value, employee not found
-1	Unable to re-hire, employee not terminated
-1	Re-hired date precedes termination date
-1	Internal error, WRK_Key not found for termination date
-1	An unknown error has occurred. Employee not updated
-5	Invalid field submitted: The value submitted is not valid for your company [ LOC/LOC_Name ]
-5	Invalid field submitted: The value submitted is not valid for your company [ OCC/OCC_Name ]
-5	Invalid field submitted: The value submitted is not valid for your company [ BUN ]
-5	Invalid field submitted: The value submitted is not valid for any employee [ LNG ]
<b>WS_EMP_UpdateEMP</b>	
-1	Invalid employee ID Type
-1	Invalid employee ID Value, employee not found
-1	New ID value submitted already exists
-1	New SS No value submitted already exists
-1	Employee terminated, cannot update hired date
-1	Internal error, WRK_Key not found for hired date
-1	Internal error, WRK_Key not found for termination date
-1	An unknown error has occurred. Employee not updated
-5	Invalid field submitted: The value submitted is not valid for your company [ LOC/LOC_Name ]
-5	Invalid field submitted: The value submitted is not valid for your company [ OCC/OCC_Name ]
-5	Invalid field submitted: The value submitted is not valid for your company [ BUN/BUN_Name ]
-5	Invalid field submitted: The value submitted is not valid for any employee [ LNG ]
<b>WS_Terminate_Emp</b>	
-1	Invalid Termination Date Submitted
-1	You cannot terminate an employee in the future
-1	Date Terminated Cannot be later than <Future Term Date>
-1	Employee already terminated
-1	Term Date not valid, earlier than Date Started
-1	Employee has active E-Verify case, status = <status>
-1	Invalid employee ID Type
-1	Invalid employee ID Value, employee not found
-1	Internal error. No wrk record found
-1	An unknown error has occurred. Employee not updated

<b>WS_TestEmp</b>	
0	<Employee Name>
-1	Invalid employee ID Type
-1	Invalid employee ID Value, employee not found
<b>WS_GetBunCodes</b>	
0	No data found
<b>WS_GetLngCodes</b>	
0	No data found
<b>WS_GetLocCodes</b>	
0	No data found
<b>WS_GetOccCodes</b>	
0	No data found
<b>WS_GetPhnCodes</b>	
0	No data found
<b>WS_GetEmpExpirations</b>	
0	No data found
<b>WS_GetUpdatedEmpExpirations</b>	
0	No data found
<b>WS_GetNoI9Emps</b>	
0	No data found
<b>WS_GetI9Completed</b>	
0	No data found
-1	No Start Date Submitted.
-1	No End Date Submitted.
-1	Invalid Start Date Submitted.
-1	Invalid End Date Submitted.
-1	End Date must be later than Start Date.
-1	Date range must be less than 180 days.
<b>WS_Purge_Emp</b>	
-1	Invalid employee ID Type

-1 Invalid employee ID Value, employee not found
-1 Employee has an open case with the E-Verify system
-1 Employee is not purgeable at this time according to law
-1 An unknown error has occurred. Could not delete Employee
<b>WS_LOC_AddLoc</b>
<LOC Key> Location Inserted
-1 Unable to Import Location
-2 Location already exists
-3 Unique Identifying field missing [ LocName or LocNumber ]
-5 Invalid field submitted: Invalid Location Number [ LocNumber ]
<b>WS_LOC_UpdateLoc</b>
0 Location Added
0 Location Updated
0 Location Updated, HR Group Exist and not Added
0 Location Updated, HR Group Added
-1 Invalid location ADD, Location Name or Number already exists
-1 Invalid location UPDATE, Location Name & Number does not exist
-1 Invalid location UPDATE, New Location Name already exists
-1 Invalid location UPDATE, New Location Number already exists
-1 An unknown error has occurred. Unable to add Location
-1 An unknown error has occurred. Location not added
-1 An unknown error has occurred. Location not updated
-1 An unknown error has occurred. Location not added/updated
-3 Unique Identifying field missing [ Loc_Name or Loc_Number ]
-5 Invalid field submitted: Business Unit Name [ BUN_Name ]
-5 Invalid field submitted: Occupation Class Name [ OCC_Name ]
-5 Invalid field submitted: HR Group Name [ GRP_Name ]
<b>WS_OCC_UpdateOCC</b>
0 Occupation Class Added
0 Occupation Class Updated
0 Occupation Class Added, HR Group already exist and not Added
0 Occupation Class Added, HR Group Added
-1 Invalid ADD, Occupation Class already exists
-1 Invalid UPDATE, Occupation Class does not exist
-1 Invalid UPDATE, New Occupation Class already exists
-1 Invalid UPDATE, New Occupation Class name not specify
-1 An unknown error has occurred. Occupation Class not added

-1	An unknown error has occurred. Occupation Class not updated
-1	Internal error. Unable to add Occupation Class
-3	Unique Identifying field missing [ OCC_Name ]
<b>WS_USR_UpdateUsr</b>	
0	HR User Retired
0	HR User Unretired
0	HR User Added
0	HR User Added, HR Assignment Added
0	HR User Added, HR Assignment Updated
0	HR User Updated
0	HR User Updated, HR Assignment Added
0	HR User Updated, HR Assignment Updated
-1	Invalid User UPDATE, User Retired
-1	Invalid User ADD, User ID or Email Address already exists
-1	Invalid User UPDATE, User ID or Email Address does not exist
-1	Invalid User UPDATE, New User ID or Email Address already exists
-1	Invalid User UNRETIRE, User is not retired
-1	Invalid User UNRETIRE, User ID or Email Address does not exist
-1	Invalid User RETIRE, User ID or Email Address does not exist
-1	Invalid field submitted: Must be Premium or Standard [ UserType ]
-1	Invalid field submitted: Must be FF or LM [ HRType ]
-1	Invalid User Type, Standard User cannot have Admin privileges
-1	Invalid User REMOVE, Responsible HR not assigned to User
-1	Invalid User REMOVE, User not assigned to Location
-1	Invalid User REMOVE, HR User not member of Group
-3	Unique Identifying field missing [ User ID or Email Address ]
-3	Unique Identifying field missing [ User First or Last Name ]
-5	Invalid field submitted: Location Number
-5	Invalid field submitted: Location Name
-5	Invalid field submitted: Occupation Class Name
-5	Invalid field submitted: HR Group Name
-5	Invalid field submitted: Must be Y or N [ UserAdmin ]
-5	Invalid field submitted: Must be Y or N [ EVerifyAccess ]
-5	Invalid field submitted: Must be Y or N [ EnterElectronic ]
-5	Invalid field submitted: Must be Y or N [ EnterArchival ]
-5	Invalid field submitted: Must be Y or N [ EnterPaper ]
-5	Invalid field submitted: Must be Y or N [ Approve ]
-5	Invalid field submitted: Must be Y or N [ Amend ]
-5	Invalid field submitted: Must be Y or N [ ApproveAmended ]

-5 Invalid field submitted: Must be Y or N [ ExemptIssues ]
-5 Invalid field submitted: Must be 1, 2, 3, 4, or 5 [ LocationPermissions ]
-5 Invalid field submitted: Must be 0, 1, or 2 [ LocationPrivilege ]